

La politique des Amis du Jardin botanique de Montréal

Website Terms of Use and Privacy Policy – Friends of the Montréal Botanical Garden

The mission of the Friends of the Montréal Botanical Garden is to promote scientific education in the natural sciences, and support the cultural, educational and scientific mission of the Montréal Botanical Garden.

To fulfill this mission, the Friends of the Montréal Botanical Garden offer their site mainly as a source of information and means of communication. By visiting or using the site of the Friends of the Montréal Botanical Garden, you agree to the terms and conditions of the organization's policy.

Confidentiality

The Friends of the Montréal Botanical Garden respect Canada's Privacy Act. The site of the Friends of the Montréal Botanical Garden is equipped with physical, electronic and management procedures to protect information transmitted online. Your personal information will not be collected, used or shared without your consent. The Friends of the Montréal Botanical Garden never share personal information about members. Credit card information is never processed by the site of the Friends of the Montréal Botanical Garden. This information is managed directly by the financial institutions that process the transactions.

Personal information

If you choose to voluntarily provide personal information by coming to our office, by phone, email or an electronic form, the Friends of the Montréal Botanical Garden will only use the information required to respond to your message or follow up on your request. Personal information will under no circumstances be used to create user profiles, and will not be shared, joined, exchanged or transmitted to a third party, unless legally obligated to do so, or by your express consent or an agreement duly approved in accordance with the Act Respecting Access to Documents Held by Public Bodies and the Protection of Personal Information.

Integrity of the information

The Friends of the Montréal Botanical Garden guarantee the integrity of information at the moment of posting on its site and not subsequently. The Friends of the Montréal Botanical Garden are in no way responsible for any document, data or other content once the site has been altered or modified in any way, whether after downloading or otherwise. Further, in case of a discrepancy between an official text and content on the site, the official text takes precedence.

The Friends of the Montréal Botanical Garden do not guarantee that their site is free of errors, that it will not be subject to any interruption or that it will produce the results expected during use, as presented on the site. The site and its content are offered as is. The Friends of the Montréal Botanical Garden can in no way be held responsible for any damage caused by using the site, including, among others, direct, indirect, accidental, punitive or consecutive damages.

Compensation

You hereby accept to exempt the Friends of the Montréal Botanical Garden, as well as any director, officer, employee and contractor, from any responsibility, and shall indemnify them from any loss, liability, claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of your use of the site.

Use of the site by children

The Friends of the Montréal Botanical Garden do not request any personal information from minors. Parental permission is required when a visitor under eighteen years of age wishes to submit personal information to the site of the Friends of the Montréal Botanical Garden. Since technology limits verification of the exact age of users of its site, the Friends of the Montréal Botanical Garden rely on good faith as proof of acceptance of this clause.

Links to external sites

The Friends of the Montréal Botanical Garden site contains links to external sites. When you follow these links, you leave the Friends of the Montréal Botanical Garden site. Any information shared with those sites is no longer subject to the policies of the Friends of the Montréal Botanical Garden. Moreover, the inclusion of links to these sites does not mean that the Friends of the Montréal Botanical Garden endorse or accept responsibility for the content or use of these sites.

Conditions of sale

All prices quoted are in Canadian dollars and do not include applicable taxes (GST and TVQ).

Purchasing policy

1) Membership in the Friends of the Montréal Botanical Garden

The total amount of the transaction must be paid at the time of purchase (in person, by phone, mail or online). Expect the usual postal delivery time for receipt of payments made by cheque.

2) Registration for activities

The total cost of an activity (course, lecture, excursion, etc.) must be paid at the time of registration.

Credit and refund policy

1) Membership in the Friends of the Montréal Botanical Garden

Membership is non-transferable and non-refundable.

2) Registration for activities

No refund will be issued for cancellation less than five working days before the date on which the activity is scheduled to begin.

A refund may be issued for cancellation at least five working days before the date on which the activity is scheduled to begin. An administration fee of \$10 will be deducted from the refund. To avoid the administration fee, you may choose to offer your reserved place to another member and inform us of this decision. You may also transfer the cost of the activity to your file and apply it to another activity.

Additional cancellation fees may be charged to cover registration fees for certain activities (excursions, outings, trips, etc.).

Shipping policy

Requests are processed when payment is complete and has been authorized. Delivery time varies according to processing time required for requests and usual postal delivery time. Postal charges may apply, depending on the purchase. Postal fees of \$15 are added to memberships and magazines for delivery outside of Canada. You are responsible for customs fees and taxes that may be applicable.

Revision of terms and conditions

The Friends of the Montréal Botanical Garden reserve the right to revise this policy at any time or as needed, in order to conform to changes in law or in policy or for any other reason. These changes will be in effect as soon as they are posted on our site.

Contact information

If you have any questions about the present terms and conditions of use for the site of the Friends of the Montréal Botanical Garden or our information-handling practices, or if you would like to access, update or correct your personal information, please contact us by email or phone as follows:

Email: info@amisjardin.com

Tel.: 514 872-1943